

FAQ

How do I reserve my date?

A signed contract and nonrefundable retainer of \$300 are required to reserve your event date. Dates are booked on a first come, first served basis.

When is my remaining balance due?

Your remaining balance is due ONE month before your event as outlined in your contract.

How much space do you need?

We require a minimum 10 x 10 foot space for all of our photo booth experiences to allow room for the booth, backdrop, guests, and attendants.

Does the booth need to be near an outlet?

Yes. We ask that the booth be set up near a standard electrical outlet. If power is unavailable or you would like the booth placed anywhere at your venue, we can provide a portable power station for an additional \$300-\$400.

When do you arrive for setup?

We require two hours before your booth start time for setup and testing to ensure everything is ready before guests arrive.

If you would like us to complete setup before your event begins, additional early setup fees will apply.

How much are additional hours?

Additional hours may be added before or during your event, based on availability.

- Classic Photo Booth: \$200 per additional hour
- Glam Photo Booth: \$300 per additional hour
- 360 Video Booth: \$100 per additional hour

Do you travel?

Absolutely. We proudly serve all of Arizona.
Delivery and setup fees vary based on your venue location.

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When will we receive our photos?

Your online gallery is delivered within 24-72 hours after your event, making it easy to relive every memory and download your images.

Will we receive a guest book?

Yes. Our photo booth collections include a beautiful linen keepsake album for your guests to leave their photos and handwritten messages. You'll receive your completed album before you leave your reception.

Do guests receive printed photos?

Our Classic and Glam Photo Booth collections include professional quality prints for each guests and one designated for your album.

Our 360 Video Booth provides instant digital delivery by text message.

Can we customize our experience?

Absolutely. We'll work with you to personalize your experience, including your print design, backdrop selection, album details, and other event preferences.

What backdrops do you offer?

We offer white, ivory and black backdrops, along with upgraded options such as draping and floral walls for an elevated look.

Is there an attendant with the booth?

Yes. Every booth includes a two professional attendants to assist guests, keep everything running smoothly, and ensure your experience is seamless.

Can the booth be outdoors?

Outdoor setups may be available depending on the weather, surface, and access to power. If the temperature exceeds **85°F**, the booth **must be moved indoors with no exceptions**. Our equipment retains heat, and prolonged exposure to high temperatures can damage the booth and affect its performance.

If severe weather, high winds, or other unsafe conditions arise, we may also require the booth to be relocated to a covered indoor area.

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Can the booth be moved during the event?

For safety and to avoid interruptions, booths cannot be moved once setup is complete.

Do you offer props?

Our booths are designed with a timeless, modern style and do not include props. Prop upgrades are available upon requests.

Are pets allowed in the booth?

Of course. We love meeting your furry family members.

Can children use the booth?

Absolutely. Guests of all ages are welcome to enjoy the experience.

Do you provide setup and teardown?

Yes. We handle all delivery, setup, operation, and teardown so you can simply enjoy your event.

Are you insured?

Yes. We are fully insured and can provide proof of insurance to your venue upon request.

Are you available on holidays?

We are closed on all major holidays.

What if we have more questions?

We're always happy to help. Reach out anytime and we'd love to walk you through the experience and help you choose the perfect collection for your event.

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